From: Page Laughlin
To: Microsoft ATR
Date: 1/25/02 11:50am

Subject: Dear Sir: My husband and I hope you will read the attached letter. I feel very strongly

about this a

Dear Sir: My husband and I hope you will read the attached letter. I feel very strongly about this and trust you will give it consideration.

Sincerely, Dr. and Mrs. Henry P. Laughlin

3200 Baker Circle Unit 1035 Adamstown, MD 21710-9656

January 22, 2002

Attorney General John Ashcroft US Department of Justice 950 Pennsylvania Avenue, NW Washington, DC 20530-0001

Dear Mr. Ashcroft:

I am writing you today to express my opinion in regards to the Microsoft settlement that was reached in November. I support this settlement and urge you to do so as well.

This settlement is fair and was reached after extensive negotiations. Microsoft has agreed to grant computer makers broad new rights to configure Windows so as to promote non- Microsoft software that competes with programs included within Windows. Microsoft has also agreed to license its Windows operating system products to the 20 largest computer makers on identical terms and conditions, including price. This settlement contains many more provisions similar to these, which will benefit competing companies.

This settlement will serve in the best public interest. Again, I urge you to support this so Microsoft can get back to the business of creating innovative software. Thank you for your time.

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Sincerely,

Page Laughlin